City of Hermosa Beach
SB 272 Catalog of Enterprise Systems
Updated: February 2024

Vendor	Product	Purpose	Data Category	Custodian	Collection Frequency	Update Frequency
Accela	Civic Platform	Permitting System	Building Permits Public Works Permits Planning Approvals Code Enforcement	Community Development, Public Works	Daily	Daily
Accela	Accela CRM	Service Requests	Service Requests Inspection Requests Code Enforcement Complaints	Public Works, Community Development	Daily	Daily
ActiveNet	ActiveNet	Recreation, class and facilities scheduling/reservations	Recreation Software	Community Resources	As Needed	As Needed
Adobe	Adobe Acrobat Pro	Document management, electronic plan check, eSignatures	Design Signatures	Information Technology	Daily	As Needed
Authorize.net	Visa	Processing credit cards, business licensing	Financial	Finance Department	As Needed	As Needed
Auto Process	Duncan Solutions	Processing Citations, and Residential Parking Permits	Financial	Finance Department	Daily	Daily
Axon	Axon Body Worn Camera	Body Worn Cameras	Camera	Police Department	Daily	As Needed
Bluebeam	Revu	Electronic plan check, document management	Design	Information Technology	Daily	As Needed
ChargeItPro	ChargeItPro	Processing credit cards	Financial	Finance Department	Daily	Daily
DocuPeak	Duncan Solutions	Online adjudication	Public Safety	Community Services, Finance	As Needed	As Needed

DocuSign	DocuSign	Contract eSignature services	Administrative	City Clerk	As Needed	As Needed
eScribe	eScribe	Meeting Agenda Management and Video Streaming	Agenda Management	City Clerk	As Needed	As Needed
Esri	ArcGIS	Spatial Data Management	Geographic Information System	City Manager	Daily	Daily
Fairfield Computer Services	Online Dog Licensing	Animal License	Animal License	Finance Department	Daily	Daily
Granicus	Granicus	Meeting Agenda Management and Video Streaming	Agenda Management	City Clerk	As Needed	As Needed
Granicus	GovAccess	City Website content management	Website	City Manager	Daily	Daily
Granicus	GovDelivery	Email Communications and Marketing	Messaging System	City Manager	As Needed	As Needed
HdL Companies	HdL Business License	Business license information processing	Business License	Finance Department	Daily	Daily
IPS	IPS	Meter Management	Public Safety	Community Services	Daily	Daily
Laserfiche	Laserfiche	Electronic Document Management System	Record Management	City Clerk, Police	As Needed	As Needed
Mark43	Mark43	Records management system	Record Management	Police	As Needed	As Needed
Microsoft	Office 365	Email and Office Suite	Email	IT	Daily	Daily
NEOGOV	NEOGOV	Applicant Tracking	Human Resources	Human Resources	As Needed	As Needed
OpenGov	OpenGov	Online Budget	Budget Preparation	Finance Department	As Needed	As Needed
ParkMobile	ParkMobile	Pay-by-app Parking	Parking management	Community Services	Daily	Daily
PlanetBids	PlanetBids	Online bidding	Online Bidding	City Clerk, Public Works	As Needed	As Needed
Quadrant	Quadrant	Cash register System	Financial	Finance Department	Daily	Daily

TurboData	TurboData	Parking Enforcement and Citations	Public Safety	Community Services	Daily	Daily
TylerTech	EDEN	Financial System /Human Resources System	Accounts Payable Fixed Assets General Ledger Human Resources Payroll Purchasing	Finance Department	Daily	Daily
TylerTech	ExecuTime	Time and attendance	Administration	Finance Department	Daily	As Needed
Veribook	Veribook	Online Building Inspection scheduling	Inspection Requests	Community Development	Daily	As Needed
VertiGIS	Geocortex	Geographic Information System Viewer	Geographic Information System	City Manager	As Needed	As Needed