

# Enrolling for Outage Alerts

1. Sign in or set up your account on SCE.com
2. Once signed in, click on Settings,

The screenshot shows the SCE.com website interface. At the top right, there are language options: ESPAÑOL, 한국어, 中文, and TIẾNG VIỆT. Below this is a search bar and a user profile icon with a red notification badge containing the number '1'. The main content area features two dark grey notification banners: 'Wildfire Assistance' and 'PSPS Update'. A green sidebar on the left contains a 'My Account' menu with a minus sign, and several other options: 'Billing & Payments', 'Settings' (highlighted with a red circle and '2'), 'Device Management', 'Data Sharing & Download', 'Quick Services', 'Your Home', 'Your Business', 'Customer Support', 'Partners & Vendors', and 'Outage Center'. The main content area shows 'My Account Overview' and 'Your Bill' section. The 'Your Bill' section displays a balance due of \$0.00 and includes buttons for 'View Bill', 'See Bill Inserts >', 'More Ways to Pay >', and 'Pay Now >'. Below these buttons, it states 'You are currently enrolled in Auto Pay'.

# Enrolling for Outage Alerts (cont.)

3. Clicking on the Settings will open some new Options. Select Outage Alert Preferences
4. Finally, input your desired contact information for either email, texts or phone call notifications.

The screenshot displays a web application interface for managing alert preferences. On the left is a sidebar menu with the following items: My Account, Billing & Payments, Settings, Identity, Outage Alert Preferences (highlighted with a red circle containing the number 3), CPP Notification Preferences, Contact Information, Security, Services, Device Management, Data Sharing & Download, Quick Services, Your Home, Your Business, Customer Support, and Partners & Vendors. The main content area is titled 'Preference Center' and shows the breadcrumb 'Home > My Account > Outage Alert Preferences'. Below this is a green header with the text 'Manage Alert Preferences' and 'Tell us how you would like to receive alerts.' A section titled 'Outage Alerts' contains the text 'You are receiving alerts for the following accounts and associated service locations:' followed by a blurred image of service locations and a link 'View Service Locations(1)'. Below this is a 'View / Edit Accounts' button with a 'Details' dropdown. The text 'You will be alerted of outages in the following ways:' is followed by a table of notification preferences:

Email	jaz*****@gmail.com	
Voice Message	NONE	
Text Message	NONE	

A red circle with the number 4 highlights the 'Email' field in the table.