

JULY 2018

CITY OF HERMOSA BEACH

FIVE-YEAR HOMELESSNESS PLAN



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Planning Context

The City of Hermosa Beach has a stable population of approximately 19,653, according to the 2016 US Census Bureau estimate. The City is located in County Service Planning Area 8, which is a subdivision of Los Angeles County used for managing homeless and mental health services, and the Fourth County Supervisorial District, represented by Supervisor Janice Hahn.

The January 2018 Greater Los Angeles Homeless Count¹ identified 23 homeless individuals living in Hermosa Beach. This number is on par with official count results from previous years; 19 individuals identified in 2017, 20 individuals identified in 2016, and 17 individuals identified in 2015. While this point-in-time annual snapshot provides valuable benchmark data for Los Angeles County cities, it does not quantify the true number of homeless individuals who pass through our community on a more regular basis (these numbers generally increase during warmer summer months). Also missed in these annual counts are the so-called "hidden homeless" — those individuals who are staying with friends or family on a temporary basis, housesitting, or staying in motels without a permanent residence. Despite the moderate fluctuation and lower population numbers of homeless individuals in comparison to other cities, due to Hermosa Beach's small geographic footprint and high population density, homelessness in Hermosa Beach remains highly visible and a key issue among local stakeholders. Furthermore, the South Bay as a whole has experienced a 41% increase in homelessness since 2015, according to data provided by the South Bay Coalition to End Homelessness.

In November 2015, the Hermosa Beach City Council adopted an initial Homeless Strategy and Action Plan, establishing and committing to a list of preliminary steps toward addressing homeless issues locally and as part of a broader effort to meet growing demands at the regional level. Since that time, Hermosa Beach has taken significant actions to implement the Action Plan, including, but not limited to:

- Leadership in hosting a beach cities deployment site and organizing local volunteers for the annual Greater Los Angeles Homeless Count, conducted each January in partnership with the Los Angeles Homeless Services Authority (LAHSA);
- Participation of the Hermosa Beach Police Department in collaborative outreach and response with Manhattan Beach PD, Redondo Beach PD, and a mental health clinician assigned by the Los Angeles County Department of Mental Health (DMH);
- Collaboration with other South Bay cities in deployment of dedicated outreach teams from PATH (People Assisting The Homeless) under the leadership of the South Bay Cities Council of Governments (SBCCOG);

¹ The Greater Los Angeles Homeless Count is conducted annually across LA County in an effort to gather pertinent data on our region's homeless populations. This data is then trended over time and assists government agencies in determining appropriate local policies, strategies and distribution of resources (https://www.lahsa.org/homeless-count/).



- Participation in Los Angeles County's efforts to develop a set of regional strategies for combating homelessness, which were ultimately adopted by the Los Angeles County Board of Supervisors;
- Collaboration with the South Bay Cities Council of Governments (SBCCOG) and South Bay Coalition to End Homelessness (SBCEH) on policy initiatives to identify additional resources for our region;
- Participation in South Bay Cities Council of Governments (SBCCOG) bi-monthly Homeless Services Task Force meetings to learn about County and regional homelessness programs, services, policy updates, and opportunities; and
- Building a relationship with Harbor Interfaith Services, the lead agency for the Service Planning Area 8 Coordinated Entry System (CES), to access services and support for people who are homeless or are at risk of homelessness in Hermosa Beach.

In March 2017 the voters of Los Angeles County approved Measure H, legislation which raised the county sales tax in order to generate \$355 million annually over a 10 year period toward funding homeless services across the County. At the same time, the voters of the City of Los Angeles approved a \$1.2 billion bond to fund the production of permanent supportive housing for people who have experienced homelessness.

Subsequently, the County of Los Angeles allocated Measure H funding for cities to create their own plans to address homelessness in their respective communities. In November 2017, the City of Hermosa Beach applied for and was awarded a County grant of Measure H funding to develop a five-year plan to address homelessness locally. Of the 88 cities in Los Angeles County, 48 are engaged in similar planning processes, including all four "beach cities" (Redondo Beach, Hermosa Beach, Manhattan Beach and El Segundo).

Toward these efforts, Hermosa Beach engaged residents, community organizations, businesses, county agencies and other stakeholders in a discussion about what the City's homelessness plan should look like. Over a four-month period from February through May 2018, the City of Hermosa Beach held four stakeholder meetings attended by a total of 112 people and hosted an online public engagement campaign, which gave community stakeholders the opportunity to identify problems and solutions relating to homelessness in Hermosa Beach. Among the participants at those meetings were representatives from various City departments including Hermosa Beach police officers and leadership, members of the faith community, Hermosa Beach City School District, Beach Cities Health District, LA County Department of Beaches and Harbors, LA County Fire District and County Lifeguards, LA County Department of Mental Health, County of LA Public Library System, Hermosa Beach Chamber of Commerce and local business owners, representatives from the Manhattan Beach Police Department, homeless service providers and community organizations, in addition to interested members of the public.



Rationale for Hermosa Beach Homelessness Plan

The passage of Measure H, which created significant new resources to address homelessness in Los Angeles County, provides an opportunity for the City of Hermosa Beach to align its current efforts and resources with those of the County and other organizations, including local agencies such as the South Bay Cities Council of Governments (SBCCOG), Beach Cities Health District (BCHD), and neighboring cities. Furthermore, as homelessness is a regional issue, it is critical that the City of Hermosa Beach take a regional approach to addressing its impacts. This will require educating the community on the City's vision for curbing homelessness, clearly defining roles/priorities among governmental and community-based partner agencies, and employing a coordinated strategy for outreach and engagement of the homeless population with the ultimate goal of connecting individuals with the proper resources.

The demographics of Hermosa Beach's homeless population appear to be consistent with that of other beach cities in the South Bay, and the City's total homeless population is among the lowest in the region on a per-capita basis. Nevertheless, according to information gleaned through interactions with the City's Police Department, PATH outreach workers and the faith-community, Hermosa Beach's homeless population may be categorized as diverse and displaying varying needs for service.

- Chronically homeless individuals often have a disabling condition, and have been homeless for a year or more, or have had at least four episodes of homelessness in the past three years. These individuals are typically well known to HBPD, businesses, and the faith community, and are often the source of calls received by HBPD. They typically have co-occurring substance abuse and mental illness, and most have been unable to take advantage of services when they are offered. Several individuals are long-time, well-known local residents; others are more recent arrivals in Hermosa Beach.
- Recently homeless people have lost their housing during the past year for reasons such as losing a job, medical bills, marital breakdown, or a property owner's decision to go out of the rental business. They may be able to benefit from emergency rental assistance or other programs available through Harbor Interfaith or PATH. These individuals may be known to the school district if their children are enrolled in local schools, and may also be known to faith groups that offer laundry and meals to people who are homeless. Most people in this category are local residents who want to stay in the area for school, a job, or community accessibility, and some live in their vehicles.
- Transients often find their way to Hermosa Beach, especially in the summer months, seeking beachside living. Some of these people are youth, and some may be willing to return to their home outside of Los Angeles County or out of state if resources are available.
- People at imminent risk of homelessness, including families, often use services such as laundry, meals, and food pantries offered by the faith community. Intervention with these people prior to homelessness will help prevent additional people from becoming homeless in the community.



The City of Hermosa Beach currently invests significantly in managing homelessness within its jurisdiction. The Hermosa Beach Police Department has officers with specialized training in response to mentally ill and homeless people, and provides first response to calls about incidents involving homeless people in the City. Officers coordinate with City staff members in Public Works, Code Enforcement, Community Resources, and the City Prosecutor's Office who regularly deal with homeless individuals as part of their duties. Additionally, an HBPD officer is assigned to a multi-jurisdictional team of officers in collaboration with neighboring cities and the Los Angeles County Department of Mental Health, which assigns a full-time rotational mental health clinician to the South Bay area. Outreach workers from PATH are contracted by the South Bay Cities Council of Governments to respond to homeless service calls within 72 hours.

In building upon these efforts to provide a more comprehensive, collaborative regional approach and ensure alignment with the County's Homeless Strategies, the Hermosa Beach Plan to Address Homelessness seeks to:

- Offer effective and compassionate interventions to people who are homeless in Hermosa Beach, with the goal of engaging them in services leading to more permanent, supportive resources.
- Strengthen inter-departmental coordination.
- Review and measure the effectiveness of current methods of addressing the needs
 of unsheltered residents in Hermosa Beach to ensure that scarce resources are
 put to good use.
- Establish structures and relationships that will equip Hermosa Beach to educate, inform and engage stakeholders on local homelessness issues.
- Explore opportunities for mitigating/reducing the impacts of homelessness on City residents, visitors, and businesses in key areas over the next five years.
- Create a framework for collaboration with neighboring cities to meet the growing needs for supportive housing and shelters in the SPA 8 region.

Adoption of Homelessness Plan

The City of Hermosa Beach Homelessness Plan was presented to the City Council on July 24, 2018 and was unanimously adopted by all Councilmembers, including:

Mayor Jeff Duclos

Mayor Pro Tem Stacey Armato

Councilmember Mary Campbell

Councilmember Hany Fangary

Councilmember Justin Massey



Hermosa Beach Homelessness Plan Goals and Supporting Actions

Goal #1: Continue to Develop and Strengthen City's Response to Homelessness while Ensuring Community Safety

Homeless Initiative Strategy Link(s): E4, E6, E12

Supporting Actions:

Action 1a	Evaluate the effectiveness and outcomes of the Mental Health Evaluation Team (MET) program during the remainder of the existing three-year contract with the Department of Mental Health. Coordinate with partnering cities in identifying areas for improvement and opportunities, as appropriate, for the extension of the MET program in ensuring ongoing services to our community.
Action 1b	Strengthen effectiveness of local outreach efforts. City staff will meet at least quarterly with regional outreach representatives from PATH and Harbor Interfaith Services to share relevant information, assess service connections made and identify community 'hot spots' where additional attention is needed.
Action 1c	Provide ongoing education and training opportunities to City staff on available resources and efforts currently being employed at the County/regional level to address homelessness.
Action 1d	With staff input, create and disseminate protocols and resource guides for City employees, contractors and volunteers who interact with people at risk of, or experiencing homelessness in our community as part of their day-to-day operations.
Action 1e	Explore options/alternatives for enhancing safety and maintenance at public restrooms, including partnerships with the Los Angeles County Department of Beaches and Harbors, and continue to clear areas that become sleeping places and encampments. These actions should be implemented in coordination with the City's Downtown Enhancement Plan.
Action 1f	Establish a modest discretionary fund within the City Manager's office to support local response efforts and special circumstances (e.g. Misc. services and materials, Motel vouchers, Laundry services, Hygiene products, Transit vouchers, etc.).
Action 1g	Begin identifying and tracking City resources that are utilized to address homelessness in Hermosa Beach.

Associated Policy Changes:

• Continued allocation of budgeted discretionary funds for local homeless response efforts. \$5,000 is currently budgeted in FY2018/19.



 As appropriate, explore opportunities for extension of MET program services to nights and/or weekends.

Goal Measurement:

- Report to City Manager and City Council on MET program success
- Number of homeless or at-risk individuals referred to services
- Staff information sessions/trainings held
- Annual update on City's homelessness data

Goal Ownership:

- City Council
- City Manager's Office
- Hermosa Beach Police Department

Leveraged City Resources:

- City staff time (City Manager's Office, Code Enforcement, Public Works Department, HBPD and LACoFD deployment)
- Budgeted discretionary funds

Timeline:

• Ongoing – full duration of plan



Goal #2: Expand Community Education Efforts around Homelessness and Raise Awareness about Available Resources and Best Practices

Homeless Initiative Strategy Link(s): None

Supporting Actions:

Action 2a	Provide ongoing education to community partners and the public on Homelessness in Hermosa Beach, plan implementation progress, and efforts currently being employed at the City, South Bay region and County levels.						
Action 2b	With the assistance of the Hermosa Beach Chamber of Commerce, PATH and Harbor Interfaith Services, develop a Business-specific resource guide outlining protocols for interacting with the homeless, reporting issues and requesting local services.						
Action 2c	Continue gathering feedback about community challenges and concerns regarding homelessness via the City's community engagement platform 'Speakup', social media, online surveys/polls and in-person stakeholder meetings.						
Action 2d	Develop and implement a communication plan for raising awareness in Hermosa Beach about the annual Homeless Count.						
Action 2e	In collaboration with efforts of the SBCCOG, facilitate landlord outreach/education regarding opportunities for housing individuals at-risk of homelessness via the County Housing Authority's (HACoLA) Homeless Incentive Program (HIP).						
Action 2f	Facilitate public donations toward regional homeless services through crowdfunding initiatives and/or implementation of a 'homeless services donation meter program' wherein individuals can make donations to service providers as an alternative to giving cash to panhandlers.						
Action 2g	Seek public/private partnerships and grant funding toward staffing, production of resource materials and community education planning efforts.						

Associated Policy Changes:

No associated policy changes

Goal measurement:

- Creation and implementation of a communications plan
- Established City webpage regarding local homelessness initiatives, data and resources
- Annual community stakeholder meetings



• Updates provided to City Council on progress of actions listed above

Goal Ownership:

- City Manager's Office
- South Bay Cities Council of Governments (SBCCOG)

Leveraged City Resources:

- City staff time to engage community
- Cost of outreach events and associated programming materials

Timeline:

• Community outreach and communication plan to be developed annually



Goal #3: Enhance Local and Regional Coordination

Homeless Initiative Strategy Links(s): E3, E4, E6, E7, E12, E14, E17

Supporting Actions:

Action 3a	Engage in joint advocacy for homelessness-related policies and funding at local, regional and statewide levels.						
Action 3b	Continued participation in the SBCCOG's Homeless Services Task Force.						
Action 3c	Coordinate an annual stakeholder roundtable/workshop for local homeless services providers, first responders, the faith-based community and other community partners. The intent of these discussions will be to strengthen ties between organizations, share information on local resources, and facilitate coordination of homeless services.						
Action 3d	Align Hermosa Beach City staff's outreach and engagement efforts with the County of Los Angeles' Coordinated Entry System (CES) via Harbo Interfaith Services. Educate City and community partners on using the web-based portal for identifying areas where focused street outreach efforts are needed.						
Action 3e	Continue outreach efforts with Police Departments from neighboring beach cities through activities such as quarterly meetings/calls among Mental Health Evaluation Team members and CES case conferencing.						
Action 3f	In partnership with the Los Angeles Homeless Services Authority, provide continued leadership in recruiting, coordinating and hosting community volunteers for the annual Homeless Count of the beach cities. Explore options with assistance from local stakeholders in aligning these efforts with other local winter-season homeless initiatives (e.g. winter clothing drive, benefits enrollment, etc.).						

Associated Policy Changes:

• No associated policy changes

Goal Measurement:

- Participation in regional initiatives
- Annual stakeholder workshop
- Annual Homeless Count all beach city tracts reporting
- Updates provided to City Council on progress of actions listed above

Goal Ownership:

• City Manager's Office



• Hermosa Beach Police Department

Leveraged City Resources:

- City staff time
- Use of City facility space for meetings

Timeline:

• Ongoing – full duration of plan



Goal #4: Expand Homeless Prevention Programming

Homeless Initiative Strategy Links(s): A1, A5, C2, C3

Supporting Actions:

Action 4a	As part of annual stakeholder roundtable workshop(s) listed in Goal #3, ensure City staff, law enforcement and homeless services providers understand how to refer clients to Measure H-funded prevention services.
Action 4b	Facilitate coordination between contracted service providers, the Hermosa Beach City School District, faith-based organizations and Harbor Interfaith Services in establishing connections to prevention services for local youth and families at risk of homelessness.
Action 4c	Create local resource guides for those at-risk of or experiencing homelessness. Review and update these resource lists annually. Make resource guides available on the City website and distribute widely to community partners and the public.
Action 4d	Disseminate information about how to reach services through a dedicated page on the City website, via the local library branch, social media, City e-newsletter, SpeakUpHermosa platform, Nixle notifications, HBCSD, and faith-based community network.
Action 4e	In collaboration with the SBCCOG, actively track available County Measure H funding opportunities to supplement City homeless prevention and response efforts.
Action 4f	Support efforts of the South Bay Workforce Investment Board in creating and promoting workforce training and job opportunities for persons at risk of, or currently experiencing homelessness.

Associated Policy Changes:

• City Council support of initiatives sponsored by the SBCCOG and the South Bay Workforce Investment Board relating to actions listed above

Goal Measurement:

- Homeless Services and Prevention resource guide(s) produced
- Regular reports by the South Bay Workforce Investment Board
- Establishment of dedicated homeless services page on the City website

Goal Ownership:

• City Manager's Office

Leveraged City Resources:

City staff time

Timeline:

 Ongoing, Homeless services page and digital materials produced in tandem with City's website upgrade project, to be completed by Winter, 2019



Goal #5: Support Appropriate Local/Regional Opportunities toward Increasing Access to Supportive Housing and Shelters for At Risk Populations in the SPA 8 Region

Homeless Initiative Strategy Links(s): B3, B4, D7, E8, E13, F2, F4, F5

Supporting Actions:

Action 5a	Engage in joint advocacy for regional/County supportive and affordable							
	housing preservation, rehabilitation and development, including							
	Enhanced Infrastructure Financing District(s) EIFD.							
Action Eb								
Action 5b	Partner with neighboring beach cities and explore opportunities for							
	shared funding of crisis housing beds in existing SPA 8 shelters for local							
	homeless individuals who are receptive to services.							
Action 5c	In collaboration with our SPA 8 cities and local faith-based community,							
	and in accordance with the Housing Element of the City's General Plan,							
	consider options and alternatives for rotational winter weather shelter							
	·							
	programs to which persons who are homeless in Hermosa Beach can be							
	referred. This may also include regional nighttime safe parking zones at							
	faith-hosted sites for vehicle dwellers.							
Action 5d	Include vulnerable households and special populations (e.g. veterans,							
	seniors, disabled individuals, etc.) in City consideration when							
	implementing the Housing Element of the City's General Plan and in							
	achieving compliance with State housing mandates.							
Action 5e	Support qualified developers in applications for state funding and tax							
	credits.							
Action 5f	Consider passage of citywide accessory dwelling unit policy and							
	measures to incentivize long-term affordability.							
	medeated to meentivize long term anordability.							

Associated Policy changes:

- As required, update City ordinances and plans to conform to state mandates within acceptable timelines
- City Accessory Dwelling Unit policy

Goal Measurement:

- Internal review of Measure H funding opportunities on a quarterly basis
- City Accessory Dwelling Unit policy
- Number of homeless individuals and families referred to/placed in regional housing

Goal Ownership:

- City Council
- City Manager's Office
- Community Development Department

Leveraged City Resources:

- City staff time
- Potential cost to reserve up to two regional shelter beds

Timeline:

• Ongoing – full duration of plan



APPENDIX A: Glossary of Terms

ACT Teams (Assertive Community Team) – A client-centered, recovery-oriented mental health service delivery model that has received substantial empirical support for facilitating community living, psychosocial rehabilitation, and recovery for persons who have the most serious mental illnesses, have severe symptoms and impairments, and have not benefited from traditional out-patient programs.

Acuity Scale – A scale used by case managers to assess numbers, and severity of issues, for their clients. Alternatively, the scale can be used by management for balancing the time commitment and caseload of an organization overall.

At-Risk of Homelessness – People who are not homeless, but whose current economic and/or housing situation is precarious or does not meet public health and safety standards.

Affordable Housing – Housing for which the occupant(s) is/are paying no more than 30 percent of his or her income for gross housing costs, including utilities.

Bridge Housing – A housing intervention that provides an interim residence to participants while they work with housing navigators to become document ready and matched with appropriate permanent housing.

Community Development Corporation (CDC) – A developer who is building affordable housing.

Community Development Block Grants (CDBG) – An annual appropriation allocated between states and local jurisdictions that are distributed to ensure decent affordable housing, provide services to the most vulnerable members of a community, and to create jobs through the expansion and retention of businesses.

Case Management – A collaborative and client centered approach to service provision for persons experiencing homelessness. In this approach, a case worker assesses the needs of the client (and potentially their families) and when appropriate, arranges coordinates and advocates for delivery and access to a range of programs and services to address the individual's needs.

Chronically Homeless – An individual or family that is homeless and resides in a place not meant for human habitation, a safe haven, or in an emergency shelter, and has been homeless and residing in such a place for at least one year or on at least four separate occasions in the last three years. The head of household must have a diagnosable substance use disorder, serious mental illness, developmental disability, post-traumatic stress disorder, brain injury, or chronic physical illness or disability.



Co-location – Refers to the practice of housing services in a single location to improve service access and communication/collaboration between service providers.

Coordinated Entry System (CES) – A process through which the most vulnerable homeless residents of Los Angeles County are matched with the available and appropriate housing resources.

Continuum of Care (CoC) – Term that serves dual purposes in the arena of homeless service delivery. As a service delivery system, a Continuum of Care is an integrated system of care that guides and tracks homeless individuals and families through a comprehensive array of housing & services designed to prevent and end homelessness. As a jurisdictional body, a Continuum of Care is a regional or local planning body that coordinates housing and services funding for homeless families and individuals. The Los Angeles Homeless Services Authority (LAHSA) serves as the CoC for the City and most of the County of Los Angeles. Through its Continuum of Care program the Department of Housing and Urban Development allocates homeless assistance grants to CoCs.

Councils of governments (COGs) – Regional governing and/or coordinating bodies that work together on issues of mutual interest to their constituents.

Diversion/Prevention – Service programs that divert persons who are at imminent risk of losing their housing from entering the homeless system.

Emergency Shelters (Non-Disaster Related) – Temporary shelter and services designed to facilitate homeless individuals and families' transition from the streets to appropriate housing.

Everyone In – United Way's campaign focused on ending homelessness across Los Angeles County by providing critical services to those who need it most and helping transition people experiencing long-term homelessness with short-term and permanent housing solutions.

Greater Los Angeles Homeless Count - The Greater Los Angeles Homeless Count gives a snapshot (or a Point-In-Time Count) of homelessness in Los Angeles. It shows us the amount of people experiencing homelessness, the demographics, the distribution across the County, and where they are staying.

Harbor Interfaith Services – Harbor Interfaith Services is a nonprofit, secular organization that provides support services including shelter, transitional housing, food, job placement, advocacy, childcare, education, and life-skills training to the homeless and working poor within the South Bay of Los Angeles County, Service Planning Area 8.

Harm Reduction – Similar to Housing First, the Harm Reduction philosophy prioritizes housing stability among persons who have experienced homelessness and who may be facing disabilities.



Home For Good – United Way's Action Plan to end chronic and veteran homelessness in L.A. County by 2016. The plan was launched in December 2010 by the Business Leader's Task Force on Homelessness, a partnership of United Way of Greater Los Angeles and the Los Angeles Area Chamber of Commerce.

Homeless – (a) People who are living in a place not meant for human habitation, in emergency or transitional housing, or are exiting an institution where they temporarily resided. (b) People who are losing their primary nighttime residence, which may include a hotel or a doubled-up situation, within 14 days and lack resources or support to remain in housing. (c) Families with children, or unaccompanied youth, who are unstably housed and likely to continue in that state, defined as no lease or ownership interest in a housing unit in the last 50 days, have had two or more moves in the last 60 days, and who are likely to continue to be unstably housed. (d) People who are fleeing domestic violence, have no other residence, and lack resources to obtain permanent housing.

Homeless Outreach Mobile Engagement (HOME) – DMH's HOME provides countywide field-based outreach and engagement services to homeless persons and the mentally ill who live in encampments or other locations where outreach is not provided in a concentrated manner.

Homeless Management Information System (HMIS) – Is a local information technology system used to collect client-level data and data on the provision of housing and services to homeless individuals and families and persons at risk of homelessness. Each Continuum of Care is responsible for selecting an HMIS software solution that complies with HUD's data collection, management, and reporting standards.

Housing First – An approach that offers permanent housing as quickly as possible for people experiencing homelessness, particularly for people with long histories of homelessness and co-occurring health challenges, while providing the supportive services people need to keep their housing and avoid returning to homelessness. Income, sobriety and/or participation in treatment or other services are voluntary and are not required as a condition for housing.

Housing Opportunities for Persons with AIDS (HOPWA) – Provides housing assistance and related supportive services.

Housing and Urban Development (HUD) – The United States Department of Housing and Urban Development.

Integrated Case Management Teams (ICM) – This "refers to a team approach taken to co-ordinate various services for a specific child and/or families through a cohesive and sensible plan. The team should include all service providers who have a role in implementing the plan, and whenever possible, the child or youth's family."

Joint Powers Authority (JPA) – An entity that is established when two or more public agencies by agreement jointly exercise any power common to the contracting agencies.



Los Angeles Homeless Services Authority (LAHSA) Commission – The governing body for LAHSA. It is politically appointed, ten-member board with five members selected by the County Board of Supervisors and five members chosen by the Mayor and City Council of Los Angeles. The Commission has the authority to make budgetary, funding, planning, and program policies. For more information visit https://www.lahsa.org/

Measure H – The approval of Measure H by L.A County voters will authorize the County to impose a one-quarter percent (0.25%) tax that will generate \$355 million annually for services and programs to prevent and combat homelessness. The tax applies to all the cities within the County of Los Angeles and will be in effect for 10 years.

Measure HHH – Assures \$1.2 billion over 10 years for construction projects to provide "safe, clean, affordable housing for the homeless and for those in danger of becoming homeless."

Mental Health First Aid – An 8-hour course that teaches how to help someone who is developing a mental health problem or experiencing a mental health crisis.

Mental Health Evaluation Team (MET) – Often composed of mental health clinicians, outreach workers, and law enforcement representatives they offer mental health assessment, treatment and care to people experiencing homelessness.

Motivational Interviewing – An evidence based practice in working with clients that has proven to be successful. In this approach, the service provider allows the client to direct the change rather than telling the client what they need to do. This approach is about having a conversation about change.

No Wrong Door – A philosophy that helps structure a response to homelessness. Any government agency regularly interacting with the general public is a means of connecting homeless individuals with homeless service providers capable of providing basic care, shelter, and housing. Any interaction between homeless individuals and City employees is an opportunity for meaningful engagement that ultimately results in a homeless person connecting with a care provider or case manager.

People Assisting the Homeless (PATH) – The South Bay Cities Council of Governments contracts with PATH for local homeless outreach and case management services, including connecting individuals with medical and mental healthcare, interim housing, veteran services, employment services and providing benefits enrollment and advocacy.

Permanent Supportive Housing (PSH) – A housing intervention with indefinite rental assistance and supportive services to assist homeless persons with a disability achieve housing stability.

Point-in-Time (PIT) Count – A count of sheltered and unsheltered homeless persons on a single night in January. HUD requires that Continuums of Care conduct an annual count



of homeless persons who are sheltered in emergency shelter, transitional housing, and Safe Havens on a single night. Continuums of Care also must conduct a count of unsheltered homeless persons every other year (odd numbered years). Each count is planned, coordinated, and carried out locally.

Rapid Re-Housing (RRH) – A housing intervention that connects homeless individuals and families (from emergency shelters or the streets) to permanent housing through the provision of time-limited financial assistance and targeted supportive services.

Recovery – A process of change through which individuals improve their health and wellness, live a self-directed life, and strive to reach their full potential.

Safe Parking Program – A program that provides a safe parking environment and supportive services for transitional homeless individuals living in their vehicles for overnight stays. Onsight service providers work with participants to help develop a plan with a final emphasis on permanent housing, employment and training.

Service Planning Area (SPA) – A specific geographic region within Los Angeles County. These distinct regions allow the Los Angeles County Department of Public Health to develop and provide more relevant public health and clinical services targeted to the specific health needs of the residents in these different areas.

Sheltered Homeless – A homeless person that resides in an emergency shelter, including temporary emergency shelters only open during severe weather; or in transitional housing for homeless individuals who originally came from the streets or emergency shelters.

Supportive Services – The supportive services provided in supportive housing are what distinguish supportive housing from other types of affordable housing. To the extent possible, the supportive services available in a supportive housing project should be customized with the needs of the tenants in mind. Supportive housing support services are intended to help ensure housing stability and to maximize each tenant's ability to live independently.

Transitional Age Youth (TAY) – Young people between the ages of sixteen and twenty-four who are in transition from state custody or foster care and are at-risk of homelessness. Once they turn 18 they can no longer receive assistance from the systems of care that previously provided for many of their needs.

Transitional Housing (TH) – A housing intervention that provides homeless individuals and families with the interim stability and support to successfully move into and maintain permanent housing.

Unsheltered Homeless – A homeless person that resides in a place not meant for human habitation, such as cars, parks, sidewalks, abandoned buildings, or on the street.



The Vulnerability Index Service Prioritization Decision Assistance Tool (VI-SPDAT) – A pre-screening tool for communities that can be conducted to quickly determine whether a client has high, moderate, or low acuity.



APPENDIX B: City of Hermosa Beach Partnership Report

CITY PLAN TO PREVENT AND COMBAT HOMELESSNESS PARTNERSHIP REPORT

Partner Engagement Plan

Name of Partner Organization/Entity	Brief Description of Partner's Role in the Community	Planned Engagement	Expected Contributions of Partner		
South Bay Cities Council of Governments (SBCCOG)	The SBCCOG is a joint powers authority that works to maximize the quality of life and productivity of the South Bay Region, and serves as a forum for local governments on regional issues, including homelessness. Their Homeless Services Task Force meets bi-monthly to discuss challenges and possible solutions.	 SBCCOG staff will participate in Hermosa Beach stakeholder meeting(s) City/SBCCOG staff will partner in resource development, community engagement, and in the development of regional strategies SBCCOG to support/ facilitate direct service outreach from partner organizations (PATH, South Bay Coalition to End Homelessness, etc.) 	 SBCCOG will host discussions on issues pertaining to the region and facilitate collaborations between member cities. SBCCOG will work with PATH to continue to improve coordination of regional outreach services. 		
Harbor Interfaith Services (HIS)	HIS empowers South Bay's homeless and working poor to achieve self-sufficiency by providing support services including shelter,	As SPA 8's CES lead for all homeless populations, HIS will be invited to community engagement/	HIS will speak at the city's stakeholder meeting(s), educating the public on local resources.		



Shari Weaver, Director of the Coordinated Entry System (CES) SWeaver@HarborInterfaith.org	transitional housing, food, job placement, advocacy, childcare, education, and life-skills training.	•	stakeholder meetings to discuss HB's homeless population needs and how to link them to CES resources. The City and HIS will continue to work together to find ways to better coordinate services for HB's homeless neighbors and those at risk of experiencing homelessness.	•	Coordination of HIS SPA 8 Family, Individual, and TAY CES trainings and meetings HIS staff will provide ongoing assistance via phone and email to City staff and service providers.
People Assisting the Homeless (PATH)	PATH provides support to at risk of and homeless individuals and families in order to successfully transition from living on the street to thriving in homes of their own.		PATH will participate in community and department stakeholder meetings and provide feedback for city plan. PATH and the City will continue to work together to find ways to better coordinate services for HB's homeless neighbors and those at risk of experiencing homelessness.	•	PATH will continue to serve as homeless services contact for the city, providing outreach services to local homeless. Distribution of 'Outreach Hotline' materials. Working with South Bay Cities Council of Governments (SBCCOG), PATH will coordinate outreach with City agencies. PATH will provide city with metrics on annual contacts made, etc.



LA County Dept. of Mental Health (DMH) – Mental Health Evaluation Team (MET) Mary Hoisington, MET Clinician MHoisington@dmh.lacounty.gov	Working with HBPD, DMH's MET clinician performs outreach and assessments of individuals with mental health needs, and provides linkages to services.	•	DMH's MET clinician will participate in community and department stakeholder meetings to discuss existing services/ challenges.	•	DMH will provide necessary outreach, assessments, and technical assistance to City staff and service providers so the mental health needs of HB's homeless population are continually monitored and linkages to services are provided.
1736 Family Crisis Center	1736 offers tools to develop safe, self-sufficient lives, focusing on domestic violence victims, runaway and homeless youth, and community members who need extra help to create stable lives. 1736 coordinates emergency youth and domestic violence shelters.	•	1736 will be invited to community stakeholder meetings to discuss the services they provide and how services could be improved through access to additional resources and increased coordination with City agencies.	•	1736 will continue to provide emergency youth and domestic violence shelters and supportive services. 1736 will contribute their expertise and knowledge of the homeless community and work with other stakeholders to improve service coordination.
South Bay Coalition to End Homelessness (SBCEH)	SBCEH is the lead homelessness collaborative in SPA 8 in the Los Angeles Continuum of Care (CoC). Composed of a wide variety of community stakeholders SBCEH provides coordination of homeless services, advocacy,	•	SBCEH will participate in community stakeholder meetings and provide guidance related to homeless services and coordination of services across the South Bay.	•	SBCEH will provide assistance to identify service gaps and highlight programs that work. Provide training and educational opportunities for City staff and community groups.



	education, and technical assistance.			•	SBCEH coordinated a bus tour, attended by 30 individuals representing 8 cities, on February 14, 2018. Assist with the City's annual homeless count. Work with the City to refine their resource referral cards.
Hermosa Beach Chamber of Commerce and Visitors Bureau Private Business Owners	The Chamber of Commerce and its over 350 members represent the city's business community, providing information, education and advocacy.	•	The City will host at least one stakeholder engagement meeting dedicated to collecting business sector input regarding the city's homelessness plan. The City will collaborate with the Chamber for the distribution of relevant updates/materials via the city's newsletter, and engagement platforms such as SpeakupHB.	•	Feedback from the Chamber and business community will help shape the city's homelessness strategies. These organizations will serve a critical role in helping educate the community/business patrons/other merchants on available resources, points of contact, and proper procedures for engaging the homeless community in town.
Faith-based Community	Hermosa Beach's faith- based community (e.g. churches, organizations) work in a variety of ways to support the city's homeless residents. Services may include, but are not limited	•	The City will host at least one stakeholder engagement meeting dedicated to documenting feedback from the faith-based community and	•	The Faith-based community often serves as a primary point of contact or first line of service for homeless individuals in our community.



	to: free meals, personal care supplies, clothing drives, sponsorship/temporary assistance, etc.		identifying potential collaborative projects and resource sharing initiatives.	•	Faith-based groups will articulate the services they provide and work with the City to promote community support and awareness of their activities, in an effort to coordinate service delivery more efficiently.
Hermosa Beach Community Non-Profit Organizations -Kiwanis Club -Rotary Club -THRIVE Hermosa -HB Friends of the Park -Woman's Club of Hermosa Beach -Sandpipers -Leadership Hermosa Beach -Other groups as appropriate	The City's various community organizations represent a variety of interests, often providing information, education and advocacy on various local matters.	•	The City will host two stakeholder engagement meetings dedicated to collecting community input regarding the city's homelessness plan. Feedback will also be extended to organization's broader membership via the city's public engagement platforms such as SpeakupHB.	•	These community organizations will serve as liaisons to their respective members, sharing city information on local resources. Community organizations will play a critical role in engaging the public on this subject. Will support city outreach efforts.
Hermosa Beach Neighborhood Watch (HBNW)	HBNW is a crime prevention program which enlists the active participation of residents in cooperation with law enforcement to reduce crime in their respective neighborhoods.	•	HBNW representatives will participate in community stakeholder meetings and/or regular meetings with HBPD and provide feedback on local needs, resources and opportunities for collaboration.	•	In partnership with HBPD, HBNW will provide insight into neighborhood issues and homeless-related activity in town. HBNW will support community outreach efforts, playing an important role in



					educating residents on local protocols and resources via their website and regular communications.
Beach Cities Health District (BCHD)	BCHD is one of the largest preventive health agencies in the nation, and has served the communities of Hermosa Beach, Manhattan Beach and Redondo Beach since 1955. It offers an extensive range of dynamic health and wellness programs, with innovative services and facilities to promote health and prevent diseases in every lifespanfrom pre-natal and children to families and older adults.	•	BCHD representatives will participate in community stakeholder meetings and provide guidance related to local health and wellness programs and services.	•	BCHD will inform the City Homelessness Plan through linkages to health and wellness service areas including: mental health, teen and youth care, health care, family services, transportation programs, veteran services, senior resources and adult case management.
Hermosa Beach City School District (HBCSD)	HBCSD educators and staff are in a unique position to identify the needs of local school-aged children and their families.	•	HBCSD representatives will participate in community stakeholder meetings and provide guidance related to local needs, resources and opportunities for collaboration at the school-level.	•	HBCSD will support community outreach efforts, playing an important role in educating families on local resources via their district website and newsletter.



Hermosa Beach Library (County of Los Angeles Public Library System) Donald T. Rowe, County Library Regional Administrator Christian Burns, County Library Safety and Emergency Management	The Hermosa Beach Library serves as a community anchor and safe space for all residents. Library staff are familiar with the needs of homeless neighbors and as much as possible provide them with linkages to services. The library is a site where outreach and engagement with neighbors experiencing homelessness can take place.	•	Library representatives will participate in a community stakeholder meeting and provide guidance related to local needs, resources, best practices at other library facilities, and opportunities for collaboration. Library staff will be provided with an overview of current and upcoming City and County homeless initiatives.	•	The Hermosa Beach Library will support community outreach efforts, playing an important role in educating library patrons on local resources via posted materials/ handouts. LA County's Library Security Administrator will coordinate with HBPD when security/safety issues arise at the facility.
Los Angeles County Department of Beaches & Harbors Kerry Silverstom, Chief Deputy Director KSilverstrom@bh.lacounty.gov	The Department of Beaches & Harbors is responsible for the operation and maintenance of all Countyowned and operated beaches. Although the City of Hermosa Beach owns its beach, the County provides cleaning/ maintenance services of the beach and public restroom facilities along the strand.	•	County representatives will participate in a community stakeholder meeting and provide information on the department's experiences/interactions with the homeless pop. in Hermosa Beach. County staff will be provided with an overview of current and upcoming City and County homeless initiatives/resources.	•	County Department representatives will provide insight as to existing service gaps and facility needs. Coordination with City's Public Works Department and Public Safety personnel in addressing cleanliness/safety issues in the coastal zone.
General Public	Hermosa Beach residents and local advocates are	•	The City will host two community engagement	•	City residents will help us to better understand



Local Residents Previously-homeless Individuals Local Homeless Advocates	partners in this process as they possess lived experience and institutional knowledge regarding issues facing our community.	•	sessions at City Hall to maximize participation of the general public and to gather input on local impacts, service needs and homelessness plan strategies. An online community engagement forum will also be posted on SpeakupHermosa!	•	the community's concerns surrounding homelessness and its various local impacts, as well as the needs of people experiencing homelessness, based on their observations and interactions. Local advocates and individuals with lived experience of homelessness will provide input on how best to reach these populations.
Public Safety Services -LA County Fire District -LA County Lifeguard -Hermosa Beach Police DeptVolunteers in Policing (VIP) Program	As the first-responders to emergency needs in the city, these individuals are often the first line of contact with our community's homeless population.	•	County representatives will participate in a community stakeholder meetings and provide information on their respective department's experiences/interactions with the homeless pop. in Hermosa Beach and provide guidance related to local needs, resources and opportunities for collaboration at the school-level.	•	Training of employees, support with outreach and resource sharing, data and performance measurement/tracking. Supervision and facilitation of Mental Health Evaluation Team program/services.
Local Elected/Appointed Officials	Public officials are tasked with representing the	•	The city's elected and appointed officials will	•	The City Council will ultimately adopt a final



-City Councilmembers -City Commissioners -Council Subcommittees	interests and needs of our broader community. Elected/Appointed bodies set the city's vision and provide policy direction for city operations.	be invited to participate in community stakeholder meetings. Their input will help shape strategies and approaches to addressing homelessness locally.	set of strategies as part of the city's homelessness plan, and consider funding options moving forward. Council subcommittees and commission members will help us identify actionable/reasonable strategies that fall in-line with the city's broader goals.
City of Hermosa Beach Departments/Divisions -City Manager (Lead) -Code Enforcement -Community Services (Parking Enforcement Division) -Public Works -Community Resources (Parks & Rec, Senior Center) -Emergency Management	The City's Mission is to govern with community engagement and collaborative sentiment, to be financially, environmentally responsible, and to provide 1st class municipal services in a customer friendly manner through valued employees and volunteers.	 City Manager's Office will spearhead city operations and Plan coordination/ development. Department representatives will attend internal planning meetings and community stakeholder sessions, and provide input on existing resources and opportunities for enhanced services. 	 Through a collaborative approach to service planning and delivery, departments will play a critical role in the coordination and implementation of the city's homelessness plan. Departments will each play a part in public education/outreach, coordination of resources, employee training, and ensuring adherence to city policies/goals.



Continued \rightarrow

Summary List of Planned Engagements

Type of engagement	Planned participants	Planned date(s)
Hemosa Beach City Homelessness Plan Coordination Kickoff Meeting	 City Manager's Department Code Enforcement Division Police Department Homeless Plan Consultants 	Thursday February 15, 2018
Outreach Event (Laundry Love Event)	Homeless Plan ConsultantsRegional Service ProvidersPeople Experiencing Homelessness	Wednesday February 28, 2018, 6pm – 10pm
Stakeholder Mtg. #1: (Internal City Departments, Government Agencies, District Partners)	City Departments -City Manager's DeptHBPD -Community Services DivPublic Works -Community Resources -Code Enforcement DivEmergency Management Hermosa Beach Mayor LA County Fire Dist. LA County Lifeguard LA County Department of Beaches and Harbors LA County Library System LA County Department of Mental Health Hermosa Beach City School District	Wednesday March 28, 2018, 2pm – 3pm



	 South Bay Cities Council of Governments (SBCCOG) Service Providers Los Angeles Homeless Services Authority Homeless Plan Consultants 	
Stakeholder Mtg. #2: (Community Organizations, Faith Community, Business Community, Service Providers)	 City Departments -City Manager's Dept. -HBPD -Code Enforcement Div. City Councilmember(s) Various appointed officials Hermosa Beach Chamber of Commerce & Visitors Bureau Local Business Owners Community Organizations Faith Community (various churches) Harbor Interfaith Services Beach Cities Health District Service Providers People with lived experience Community Residents Homeless Plan Consultants 	Wednesday, April 4, 2018, 6pm – 7pm
Stakeholder Mtg. #3: ('Community First' Meeting - General Public)	 City Departments -City Manager's Dept. -HBPD City Councilmember(s) Local Residents Homeless Plan Consultants 	Saturday, April 21, 2018



Online Community Engagement Campaign	Open to the public	Thursday, April 5 th – Monday, April 30 th , 2018 Publicized through City website, social media, newsletters, enotification system, email lists.
(Speakup Hermosa Beach Online Public Forum/Survey)		
Hermosa Beach Online Business Survey	Hermosa Beach Business Community/Chamber Members	Thursday, May 17 th – Sunday, June 10 th , 2018
Presentation of Draft Homelessness Plan to City Council for Consideration/Adoption	Hermosa Beach City Council Homeless Plan Consultants Nico De Anda-Scaia Assistant to the City Manager	Anticipated for June 12 th , 2018 Council meeting. Based on Council feedback/revisions, plan may need to return to Council in July, 2018.



APPENDIX C: County of Los Angeles Approved Strategies to Combat Homelessness

		E. Create a Coordinated System		
	E1 - Advocate with Relevant Federal and	E5 - Decriminalization Policy	E13 - Coordination of Funding for	
State Agencies to Streamline Applicable		E6 – Countywide Outreach System (H)	Supportive Housing	
	Administrative Processes for SSI and Veterans Benefits	E7 – Strengthen the Coordinated Entry System (H)	E14 – Enhanced Services for Transition Age Youth (H) E15 – Homeless Voter Registration and	
	E2 - Drug Medi-Cal Organized Delivery	E8 – Enhance the Emergency Shelter System (H)		
	System for Substance Use Disorder	E9 - Discharge Data Tracking System	Access to Vital Records	
	Treatment Services	E10 - Regional Coordination of Los Angeles County	E16 – Affordable Care Act	
	E3 – Creating Partnerships for Effective	Housing Authorities	Opportunities	
	Access and Utilization of ACA Services by	E11 – County Specialist Support Team	E17 – Regional Homelessness Advisory	
	Persons Experiencing Homelessness E4 – First Responders Training	E12 – Enhanced Data Sharing and Tracking	Council and Implementation Coordination	

A. Prevent Homelessness

B. Subsidize Housing

- B1 Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI (H)
- B2 Expand Interim Assistance Reimbursement to additional County Departments and LAHSA
- B3 Partner with Cities to Expand Rapid Re-Housing (H)
- B4 Facilitate Utilization of Federal Housing Subsidies (H)
- B5 Expand General Relief Housing Subsidies
- B6 Family Reunification Housing Subsidy (H)
- B7 Interim/Bridge Housing for those Exiting Institutions (H)
- B8 Housing Choice Vouchers for Permanent Supportive Housing

A1 – Homeless Prevention Program for Families (H)

- A2 Discharge Planning Guidelines
- A3 Housing Authority Family Reunification Program
- A4 Discharges From Foster Care and Juvenile Probation
- *A5 Homeless Prevention Program for Individuals (H)

D. Provide Case Management and Services

- D1 Model Employment Retention Support Program
- D2 Expand Jail In Reach (H)
- D3 Supportive Services Standards for Subsidized Housing
- D4 Regional Integrated Re-entry Networks – Homeless Focus (H)
- D5 Support for Homeless Case Managers
- D6 Criminal Record Clearing Project (H)
- *D7 Provide Services and Rental Subsidies for Permanent Supportive Housing (H)

C. Increase Income

- C1 Enhance the CalWORKs Subsidized Employment Program for Homeless Families
- C2 Increase Employment for Homeless Adults by Supporting Social Enterprise (H)
- C3 Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to Increase Access to County Jobs
- C4 Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or At Risk of Homelessness (H)
- C5 Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or At Risk of Homelessness (H)
- C6 Targeted SSI Advocacy for Inmates (H)
- *C7 Subsidized Employment for Homeless Adults (H)

F. Increase Affordable/Homeless Housing

F1 - Promote Regional SB 2 Compliance	F4 - Development of Second Dwelling Units	*F7 - Preserve current affordab	le housing
and Implementation	Pilot Program	and promote the development of	of
F2 – Linkage Fee Nexus Study	F5 - Incentive Zoning / Value Capture	affordable housing for homeless	families
F3 – Support Inclusionary Zoning for	Strategies	and individuals (H)	
Affordable Housing Rental Units	F6 – Using Public Land for Homeless		
	Housing		

(H) - Strategies eligible to receive Measure H funding.

 ⁻ Strategies in italics were added in the Measure H ordinance approved by the Board of Supervisors on December 6, 2016. All others were approved on February 9, 2016.